

Receive a **\$25** Gas Card*

for every unreported Norcold recalled Cooling Unit you find.

In addition, we'll pay you to repair the refrigerator!

The vehicle owner also qualifies for a \$50 gas card when the refrigerator is repaired at Norcold's expense.

We've made it easy,

providing you with 10 copies of a Checklist that spells out – **in 6 easy steps** – how to identify a recalled Cooling Unit.

(Be sure to make more Checklist copies.)

“Top 15” List

Likely Manufacturers that could have recalled Cooling Units

| | | |
|--------------------|-----------------------|------------------------|
| Monaco Coach | Winnebago Ind. Inc. | Glendale Rec. Vehicles |
| Thor Industries | Four Winds Inc. | SMC Corp. (Safari) |
| Dutchmen Mfg. Inc. | Damon Corp. | Tiffin Motor Homes |
| Jayco Inc. | Georgie Boy Mfg. Inc. | Fleetwood |
| K-Z Inc. | Komfort Corp. | Beaver Motor Coach |

** Only the first Dealer to identify and register an unreported recalled cooling unit with Norcold (via web or phone) can earn \$25.*

Dealer need not perform recall repair to earn \$25.

By the way, www.norcold.com/cda provides all the technical information necessary to service Norcold refrigerators!



for all Recall Inquiries:
1-800-767-9101
www.norcold.com/cda

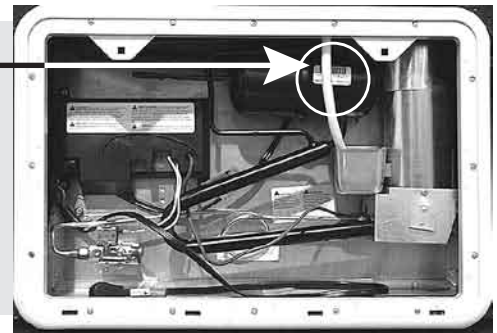
Checklist

A "No" answer to any of the first three questions means it is NOT a recalled Cooling Unit.

1. Is it a 1997-2001 model year RV? Yes ___ No ___
2. Does it have a N841/821, N641/621 (1999-2000 model year) or 1200LR/1200LRIM (1997-2001 model year) refrigerator? Yes ___ No ___
If yes, provide the Refrigerator model _____
and Serial Number _____
3. Is its Cooling Unit Serial Number (below) within these ranges for these models? Yes ___ No ___
 - 2-Door Units – 1038000 to 1099000
 - 4-Door Units – 700000 to 1273700If yes, provide the Cooling Unit Serial Number _____

To Locate the Cooling Unit Serial Number:

- Remove the refrigerator's intake vent cover outside of the vehicle.
- The Number should be located in plain sight on the cooling unit's chamber tank (shown here).



If all answers were "yes" . . .

4. Provide Vehicle:
Manufacturer _____
Model _____ VIN _____
5. Provide RV owner's:
Name _____
Address _____
City/State/Zip _____
Phone number _____
6. And take this form to a computer and type in (on the Address Bar):
www.norcold.com/cda (24/7)
or
phone **1-800-767-9101** (8 a.m.-8 p.m. est. M-F)
to complete the process.

Although not part of the \$25 Gas Card Cooling Unit Recall promotion, be on the lookout for other Norcold gas/electric models...

Norcold is conducting a Customer Service Campaign involving **these models built from Jan. 1987-May 1995:**

| Model | Serial Numbers | Model | Serial Numbers | Model | Serial Numbers |
|-------|----------------|-------|--------------------|--------|----------------|
| 442 | 01000-08255 | 482 | 00001-24398 | EV483 | 01050-01319 |
| 443 | 01000-11972 | 483 | 00001-03518 | 874EG2 | 01000-03988 |
| 452 | 01000-14302 | EV452 | 01002-10327 | 874EG3 | 01000-02347 |
| 453 | 01000-05418 | EV462 | 01000-01283 | 875EG2 | 01000-24711 |
| | 54195-54208 | EV463 | 01266-01283 | 875EG3 | 01000-05696 |
| 462 | 00001-120909 | EV482 | 01000-01204 | | |
| 463 | 00001-05210 | | 18827-18828, 89158 | | |

Norcold is conducting a Customer Service Campaign involving **these models primarily used in folding camping trailers:**

| Model | Build Dates | Serial Numbers |
|-------------|---------------------------|------------------------|
| 322/323 | August, 1992-August, 1999 |lower than 734882 |
| N260/N260.3 | April, 1998-August, 1999 |lower than 738527 |
| N300/N300.3 | April, 1998-August, 1999 |lower than 738626 |



Check out the **“Product Recall”** Section of www.Norcold.com/cda or call **1-800-767-9101** to learn how to proceed per these recalled models.

